

Fruska Iskra

Montessori Centre for Children and Parents

Legal entity: Natalia Kochetkova PR Ostalo Obrazovanje Novi Sad
Laze Nancica 23, Novi Sad, Srbija | PIB: 66745171 | +381629353860

Privacy Policy

Effective date: March 23, 2026

1. Data Controller

The data controller is Natalia Kochetkova PR Ostalo Obrazovanje Novi Sad, address: Laze Nancica 23, Novi Sad, Srbija, Tax ID (PIB): 66745171. Contact: kochetkova.natalia.an@gmail.com, +381629353860.

2. Data We Collect

- Child's name, date of birth, photo (internal records)
- Parent/guardian: name, address, phone, e-mail
- Health data: allergies, special needs, medical conditions
- Payment data: service type, amount, date (card numbers are NOT stored - see section 5)
- Website data: cookies, IP address, visit statistics

3. Purposes of Processing

- Fulfilling the educational services agreement
- Communication with parents about the child's progress
- Safety of children while at the Centre
- Compliance with legal obligations (accounting, taxes)
- Improving service quality and website performance

4. Who Has Access

Your data is never sold. Access is limited to: Centre staff directly involved in education, accountant and legal representative (as required by law), payment processor/bank (for billing only), and competent authorities - only upon legal request.

5. Payment Card Protection

Natalia Kochetkova PR Ostalo Obrazovanje Novi Sad does NOT store, process, or have access to card numbers. All card payments are processed exclusively through the bank's secure payment gateway (SSL/TLS encryption, PCI DSS standard). Card details are entered directly on the bank's pages - outside the Centre's systems.

6. Retention Periods

- Financial records: 10 years
- Enrolment records: 5 years after the end of attendance
- Website cookies: up to 1 year
- Marketing communications: until consent is withdrawn

7. Your Rights

You have the right to access, correct, delete, restrict processing, and object to the use of your data. Send requests to: kochetkova.natalia.an@gmail.com. We respond within 30 days.

8. Cookies

The website iskramontessori.com may use cookies for a better experience and anonymous analytics. You can disable them in your browser settings.

9. Contact

- E-mail: kochetkova.natalia.an@gmail.com
- Phone: +381629353860
- Address: Laze Nancica 23, Novi Sad, Srbija

Company details

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